

# Wartburg College Student Senate

March 22<sup>nd</sup>, 2018

11:30 am

WBC 214 Buckmaster



## 1. Roll Call/Attendance

Question: When you were a kid, what did you want to be when you grew up?

Joke: Why did the cookie go to the doctor? A: It was feeling crumby.

## 2. Dr. Margaret Empie, Assistant Vice President for Dining and Retail Services

**Dr. Empie:** I know I spoke to you once this year but I wanted to come back and talk about the survey results. This past November we did the customer satisfaction survey. This year we were able to do it all online instead of the cards which gave us more responses. We had approximately 845 people respond to the survey which is excellent. There were some changes due to the online conversion that I will talk about but it is still a valid survey. This data is then combined with 90 other institutions of education, large, small, public, private, contracted, etc. We can compare ourselves with like programs or other programs. What we do is evaluate the most useful parts. Two things happen, you can rate the food at locations and the importance that you give something which gives gaps of data. Those gaps give us clarification of what needs to be worked on. In another place, that data is put together and a grid is developed for things to work on based on what's found important. Through that data, there are key drivers of different topics. I learned that there are areas to watch, maintain, and improve. The areas of action are food, taste, freshness, nutritional content, variety of choices, and variety of health menu choices. We put some new healthy items out but people don't always eat it. Board plans are not an area to watch this year. Hours of operation became a key driver as I've been hearing for more hours. The challenge is on us to deliver how we can get more meal transfer times open. By unit, we have looked at where the bigger gaps are. Each location has some specific things to work on. Based on survey, customer, comments, and discussion the hours are as follow...

2018-2019

**Dining Guide 2017-2018**

- Mensa is an all-you-care-to eat dining room. Eat in only.
- Board plans include a specific number of meals per week and the points for the term that you receive with that meal plan.
- Points may be used like cash in Mensa, the Den, Konditorei, and the Zesty Orange. There is also a vending machine located outside of the Den that accept points.
- Points will continue to roll over through the end of May term as long as you keep an active board plan.

**Mensa** Saemann Student Center

All you care to eat dining.

**Breakfast**

Mon - Fri	6:30 am - 7:15 am	7:00	continental
Mon - Fri	7:00 am - 9:30 am	7:15	full
Sat	9:00 am - 10:00 am		

**Sack Lunch**

Mon - Fri	6:30 am - 9:30 am
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**Lunch**

Mon - Fri	10:15 am - 1:15 pm
Sat / Sun	11:15 am - 1:00 pm

**Dinner**

Mon - Fri	5:00 pm - 7:00 pm
Sat	5:00 pm - 6:30 pm
Sun	5:00 pm - 6:30 pm

**GET Food** Order meals ONLINE!!

This easy to use website allows you to place your order at the Den or Konditorei to pick up at a time that you choose.

1. Visit [GET.CBORD.com/wartburg](http://GET.CBORD.com/wartburg) and follow instructions. Create a personal account by using your Wartburg email address and full ID number.
2. You can pay by using your Board Plan, Points, All Campus Spending, or by MC, Visa, or Discover card.
3. Place your food order - Confirmation will be sent to your Wartburg email.
4. Make changes to or cancel order up to 20 minutes before pick up time.
5. Pick up order at designated time. BRING ID.
6. Food will be held for 20 minutes, after that, food will be discarded.
7. Once the order prints (20 minutes prior to pick up time) the transaction becomes permanent.

**DEN-RITTERSAAL** Saemann Student Center

- Quick service restaurant, including sandwiches and salad bar

Mon - Fri	7:00 am - 11:00 pm
Sat	10:00 am - 10:00 pm
Sun	2:00 pm - 11:00 pm

- Board Plan Meals: Order through GET website

Mon - Fri	Grab N Go	7:30 am - 10:10 am
Mon - Fri		10:15 am - 11:15 am
Mon - Fri		1:15 pm - 3:00 pm
Mon - Fri	Grab N Go	3:30 pm - 5:30 pm
Mon - Fri		6:30 pm - 10:30 pm

**Konditorei**

Lower level, Vogel Library

- Coffee house, including lighter meals and snacks

Mon - Thurs	7:30 am - 11:00 pm
Fri	7:30 am - 5:00 pm
Sat	9:00 am - 4:00 pm
Sun	2:00 pm - 11:00 pm

- Board Plan Meals: Order through GET website

Mon - Fri	10:30 am - 11:30 am
Mon - Fri	12:45 pm - 1:15 pm
Mon - Thurs	5:30 pm - 8:30 pm

**Zesty Orange**

At the "W"

- Coffee, smoothies, salads, sandwiches, homemade granola bars, baked goods, pasta and pizza.

Mon - Thurs	7:30 am - 7:00 pm
Fri	7:30 am - 6:30 pm
Sat	9:00 am - 4:00 pm
Sun	1:00 pm - 7:00 pm

We will be increasing in meal transfers at the Kdit and hopefully we can do more of what people want. We are also looking at adding a wider variety of meal transfer options at the Kdit, specifically. You should start seeing the items that are marked vegan marked and labeled on the menu. The recipes from home that are being tested out will be added to the menu, hopefully we will get good responses from that enhancement. Staffing is still an issue so as we make changes we have to keep that in mind. Booths were added for new seating in the Mensa. We may be adding more booths to the Mensa and news ones in the Den, depending on cost. Booths encourage people to sit and be there together. There should be some new lighting happening in the Mensa as we are putting in LED lighting that will be tested then picked out. Next thing we have to do is fix the dishes problem which will be worked on next year. We do a lot of hosting and recruiting students and we would like a more unified look with the dishes. A couple years ago we got rid of the nicer packaging for meal transfers, I have seen that the sales have dropped a little but we are working on switching back to packaging that works. If we are packing it up, I want to ensure that from the kitchen to your backpack that it will stay shut. The change will cost us a little more but will help the food stay in better condition with travel. If you have any suggestions on the grab-and-go packaging, please let me know. Any sales that aren't meal transfers or points, help us keep the cost and prices down. The student center space is about 14

years old so it is getting tired and that is also showing up in surveys as the ratings are dropping. We have to get a plan for updating and fixing those spaces. We are doing grilled sandwiches instead of panini sandwiches because we were easily blowing outlets. Any thoughts or comments?

**Senator Ali:** Are you doing anything about meal transfers on the weekends?

**Dr. Empie:** For that to happen, we have to have employees which is the initial challenge.

**Senator Deppe:** Has the issue been brought up about only having an hour for Saturday breakfast?

**Dr. Empie:** It has not but I can look into that.

**Senator Jadoon:** There is a limit to how many meal transfers you can make, that wouldn't affect meal transfers on the weekend would it?

**Dr. Empie:** The cycle and delivery of food to various locations on campus takes more employees. Meal transfers also take more staff in those locations. The Den isn't staffed on the weekends to do any meal transfers.

**Vice President Henderson:** When we were talking about the Mensa being open on Saturday mornings, it would be beneficial for the Den to open opposite of the Mensa closing.

**Dr. Empie:** We ensure that any point in the day there is an opportunity for food on campus.

**Senator Primous:** Would the first step to weekend meal transfers be grab-and-go meal transfers? It would be great to be able to use up meals on the weekend.

**Parliamentarian Odei:** First, is there any communication about the cups in the Den? Could we get more recyclable or sustainable products?

**Dr. Empie:** The recyclable cups are not available as we have to purchase the ones we have now.

**Parliamentarian Odei:** We have already paid for the points for May Term, have there been any talks about increasing the meal amounts for May Term?

**Dr. Empie:** Whatever you have now will be what you have in May. I will put something out regarding that information. Knights Village board plans are still the same, separate weeks.

**Senator Alarcon:** In the Mensa, with orange chicken, is there way we can get more chicken?

**Dr. Empie:** We can make orange chicken and vegetables separate. Then we would still dish them out separately. I will mention it again, I'm glad you brought it up.

**Senator Williams:** If you were to serve them separate, it would be more accommodating to vegetarians.

**Senator Ali:** Some of us can't eat pork but there are occasions where all the options include pork, is there something that could be done to avoid that?

**Dr. Empie:** I am going through the menu now to clarify that those situations no longer happen.

**Senator Flathery:** Is there a plan in the future to increase the points in future years?

**Dr. Empie:** Yes I have done some calculations regarding the semester length and including May Term. This year's May Term will give us a good foundation information.

**Senator Redding:** I had a student allergic to gluten on campus yesterday and her mom was looking at the menu options and saw no labeling for her daughter to possibly use in the Mensa.

**Dr. Empie:** The reason we don't have the labels is that many people are susceptible to cross contamination. I don't want to imply to people that it would be safe. If someone has a medical allergy and needs to eat a certain way, that's where the labels aren't helpful. There are different cases but labels are quite an old-fashioned system to create. Ideally in the future, students would be able to look that up for themselves and to plan around the menu. We have to extra careful because as soon as someone touches something I am very sure to watch out for that. The cashier in the Mensa also has a list of certain allergies and what they can and cannot. Thank you for your time today, we will get that May Term information sent to you.

3. Devotion: **Maddy Carroll**

Extreme Dot to Dot relates to this point in the semester, keep pushing

Next week: **Senator Deppe & Neely**

4. Approval of Last Week's Minutes: 3/15/2018

**Vice President Henderson:** If there are no further questions this will be moved onto a vote.

*Minutes have passed*

5. New Business

a. Resolution #42 – Campus Improvement, President Alene

**President Alene:** We have \$3,500 left of the AmFam funding and we got many good responses from the survey. I met with Anne Duncan to discuss improvements of lighting and we are going to pursue that project for campus improvement. We are thinking about starting by increasing lighting around the Manors and grass around Afton Manors. Also adding a table near the college's garden across from Lohe/Grossmann. The money left from last year will roll over to the current year.

**Vice President Henderson:** If there are no further questions this sit in all committees for two weeks.

b. Resolution #43 – Supplemental Request, Alejandro Salazar

**Vice President Henderson:** If there are no further questions this will sit in BRC for one week.

6. Old Business

a. Resolution #37 – Supplemental Request, Jakob Hamilton

**Senator Singleton:** Motion to consider

**Senator Brown:** Second

**Senator Singleton:** Seth is absent today to discuss this request so I will be covering for him. Ritterchor came in asking for assistance for their run out tirp and when BRC met, we felt that it wouldn't be fair to give them an extra amount. We always allocate choirs for the same amount. We helped them out last year as they were traveling to New York. We did not feel comfortable with extra assistance so we amended it to \$0.

**Vice President Henderson:** If there are no further questions this will be moved to a vote.

*Resolution #37 passes*

7. Student Issues

**Senator Salazar:** I went to Founders and while on second floor, I saw that the bathroom had some damages and custodial issues. Would we be able to check that out?

**Administrative Ombudsperson Guertler:** I will submit a maintenance request.

8. Dean Kittle/Dr. Boss Reports

**Dr. Kittle:** Tuesday, April 3<sup>rd</sup> is when the next CHATS session will be held. I usually invite a guest or co-sponsor with a student organization. If you have ideas or an interest, please let me know.

9. President's Report.....Naomi Alene

**President Alene:** Please talk about the campus improvement resolution in your committees. Let me know if you have any questions or comments. Today is dance marathon push day, donations of all sizes are encouraged.

10. Treasurer's Report.....Seth Jobes-Ryan

11. Recorder's Report.....Jenna Brannaman

**Recorder Brannaman:** Pizza and Politics event is tonight in Buckmaster at 7:30 p.m. so please come and encourage your friends to come.

12. Academic Ombudsperson's Report.....Andrew Linkletter

**Academic Ombudsperson Linkletter:** Awards are next week in the Castle Rooms, Senate meeting will begin at 12:00. We will also have pizza for the senators.

13. Administrative Ombudsperson's Report.....Amanda Guertler

**Administrative Ombudsperson Guertler:** It is Josh's birthday!

**Senator Williams:** Our suggestions are improving shower heads in the complex and to replace the vacuums that will have to be amended to a new price. The last idea was a whiteboard in Hebron which will be reevaluated and explored a little more.

**Senator Jadoon:** GLR. I have talked to the Area Coordinator and the Cardiovascular room will be made into a lounge. I sent a survey and 66% said they wanted a lounge which includes ping-pong, foosball, and bean bags. Water filters will also be placed in Grossmann bathroom sinks.

**Senator Trabue:** For Clinton and Founders, we decided that we will be replacing the Founders kitchen stove and we will be adding heavy-duty floor mats in Clinton.

**Senator Rehberg:** We will be getting eight new vacuums for manors and a new machine and dryer for Knights.

**Senator Pederson:** We will be talking about everything again tonight in SRC.

**Senator Singleton:** The only two concerns were the size of the lounge space in Lohe and the necessity of new washer and dryer in Knights.

**Senator Primous:** Diversity committee was wondering if the GLR room was big enough for all those items and the status of locking the space. Have you talked about the system of that room?

**Senator Jadoon:** The system would be that it would be open and unlocked for all students to use in the residence hall.

**Senator Brown:** There is hope once the camera system is implemented the whole issue regarding locking rooms will not be needed as much.

**Senator Primous:** Potential addition to the KVMO, specifically the manors, are filters, faucets, or fountains for drinking water.

**Senator Mirs:** Our only main concern are the filters in Centennial being on the swan sink and the lack of a swan sink on Centennial 3.

**Administrative Ombudperson Guertler:** Asking about bathroom cleaning schedules being posted, they vary greatly so there is no way to create a usable and accurate schedule.

14. Executive Assistant for Diversity's Report.....Joshua Voigt

**EAD Voigt:** Peace Dialogue will be April 5<sup>th</sup> from 7-8pm in the Ballrooms discussing women's issues. Culture show is tomorrow night at 7:00 p.m. Exec. applications close tomorrow at 11:59 p.m. I have received many letter of recommendations prior to the application submission. May term senate applications will be posted next week.

**Senator Flaherty:** May Term senate members restrictions?

**EAD Voigt:** May Term senate is an application and at large campaigning process.

**President Alene:** If you are elected as a May Term senator, you are automatically a senator for the next academic year.

15. Public Relations Director.....Sam Pfab

16. Vice-President's Report.....Ashlee Henderson

**Vice President Henderson:** Here are a few dates for your calendar:

Meet at Colson's, March 28<sup>th</sup> from 6-7 p.m., can leave early if needed

DQ Night, April 5<sup>th</sup> at 6:00 p.m., before Peace Dialogue

Bonding, April 13<sup>th</sup>, Escape Room in Cedar Falls? As we would need an RSVP and would cover part of the fee, time will be announced soon

Banquet, April 14<sup>th</sup> at 10:00 a.m. in the McCoy Rooms

Please fill out the senate survey! Your responses are much appreciated.

17. Committee Reports

**Senator Primous:** Diversity committee meet for a few minutes afterward.

18. Liaison Reports

**Senator Jadoon:** Two things, culture show tomorrow night and t-shirts are available in the I-club office for \$12. Henna is from 6:30-8:00 tonight in the McCoy Rooms.

**Senator Williams:** By your TedX ticket online!

19. Open Senate/Reminders

20. Adjournment

**Vice President Henderson:** Motion to adjourn

**EAD Voigt:** Second

*Meeting adjourned at 12:31*